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COMPLAINT

Dear Sir or Madam

Subject: Protest against police failures and lack of protection against violence

I, Rustem Ismail, have been the victim of several crimes in Berlin and have experienced serious deficiencies in the work of the police. These incidents have deeply shaken my trust in the security authorities. Below, I describe the events in detail:

Incident 1: Theft and Police Failure on June 30, 2023

(Case ID 230701-0330-348519) (3031 Js 4495/24) (282 Js 3791/23)

On June 30, 2023, I was the victim of an attack in Berlin. Unknown perpetrators stole my shoes and my cell phone. Immediately after the incident, I was able to determine the location of my stolen cell phone using a tracking app and went to the Sonnenallee police station to report the theft. Instead of taking my report, I was sent to the Zoologischer Garten police station.

There, too, I was turned away and referred again, this time to the Ernst-Reuter-Platz police station. There, my report was finally taken, but on the condition that I present the original box for my cell phone. I took this box to the Hauptbahnhof police station.

In the morning, I took the cell phone box to the police. An officer took my report, kept the box with him briefly, and explained to me that he had saved the data from the box into his computer. He then returned both the box and the documents to me.

The following Monday, I was even able to find photos of the perpetrators and also brought them to the Hauptbahnhof police station. However, the police responded in an uncoordinated manner: An officer asked me why I hadn't provided my cell phone's serial number yet. I explained that I had already handed it in along with the cell phone box on Saturday. I suggested checking the surveillance camera footage at the police station to confirm this. However, the officer told me that the serial number had not been saved.

I then went back to the Criminal Investigation Department to describe the incident. There, I explained what had happened, and the officer in charge confirmed that the data had indeed not been saved. He then re-recorded the information and personally saved it in the system.

(I had full evidence on this phone from the hospital, where they ignored my cancer examination and failed to treat it.)

Incident 2: Another encounter with the perpetrators and police failure

A few weeks later, I discovered the perpetrators at Alexanderplatz and immediately informed the police. The officers arrested both perpetrators. However, a short time later, I received a letter from the

police stating that the perpetrators could not be found. Instead, I was told that I could pick up my stolen shoes (without a phone) – a completely inadequate handling of the situation.

I would also like to mention that during their arrest, the perpetrators threatened the police: If the police did not release them, they would tell the press or the media everything.

The Public Prosecutor's Office under the case number 3031 Js 4495/24 covered up this crime and failed to investigate it.

Incident 3: Attack on November 25, 2023, at the Zoologischer Garten

GeshZ. der LPD St. 33:01941/1727/24

On November 25, 2023 (at approximately 6:00 p.m.), I was again the victim of an attack, this time at the Zoologischer Garten train station. I had to call the police three times because the first two times they walked past and ignored me, even though I was visible immediately after the attack. On the third call, the police finally arrived. The perpetrator smashed a beer glass right in front of the arriving officers and attacked me. The police saw the incident and immediately arrested him. Shortly afterwards, however, three unknown intelligent people appeared as diplomats (I have videos) and spoke to the police. The officers then released the perpetrator without further action. When I complained and wanted to file a report, the police explained that "nothing had happened."

Video evidence:

Nr. 1: <https://youtu.be/FDrVRJXb-6s>

Nr. 2: <https://youtube.com/shorts/m98bXHQUKFc>

Incident 4: Attack on November 13, 2024, on Hermannstrasse

(Case ID 241113-1810-131001)

Early in the morning on November 12 and 13, 2024, I contacted my attorney, who was responsible for these two incidents, by phone. I filed an appeal and requested that the case be brought to court as soon as possible.

On November 13, 2024, that same evening, I was attacked by an unknown person on Hermannstrasse for no apparent reason (under surveillance cameras). I immediately called the police. About five minutes passed before the train arrived, and in the last two minutes, I called the police again. While I was on the phone with the police, the person attacked me again (under surveillance cameras). The perpetrator eventually boarded a subway. I also boarded the train and called the police a third time. Despite my information about his whereabouts, the police told me over the phone that they "couldn't do anything" because the perpetrator was already on the train.

The perpetrator got off at the Hermannplatz subway station, and I followed him while I reported the incident to the police again. During my call, he attacked me again, hitting me and choking me, again under surveillance cameras. He then went upstairs and left. As I continued to talk to the police, the police asked me what had happened. I explained that the perpetrator had already left and that I would file a complaint against the police for allowing the perpetrator to escape. I waited until the police arrived to file my complaint against them. Shortly afterward, the perpetrator returned and hit me again, striking my head. A German witness then called the police, and other people also filmed the incident. The police arrived and arrested the perpetrator, recorded a witness statement, and saved a video from the witness's phone.

Surprisingly, the uninjured perpetrator received medical treatment, while my injuries were ignored.

I wanted to file a report, but the police did not take my complaint seriously. Shortly afterward, I received a letter from the police stating that they had not been able to locate the perpetrators. On May 16, 2025, I asked the police officer in writing why, despite the fact that the accused, Jawhar Schaher, had a residence and registered address, he was released even though it was known that he had assaulted me and the officers themselves had witnessed this. I stated that the police officers POK Wnuk-Lipinski, POMin Kachlik, PM Schadendorf, and POM Yaman acted unlawfully. To date, I have received no response.

Afterwards, false information was spread about me on the internet, after which everyone turned against me. I was discriminated against from all sides and thus became a victim again. Unknown people threaten me with murder if I take legal action against the police officers.

After these incidents, I regularly suffer from nightmares that significantly disrupt my sleep. Because of this, I have difficulty getting enough sleep. I am currently taking sleeping pills to get at least some sleep.

Conclusion and demands:

These incidents demonstrate shocking negligence and incompetence on the part of the German police.

Their inaction and ignoring of my reports repeatedly put me in danger. I feel threatened and am convinced that further attacks could follow as long as the police do not act.

I urgently request that you:

- Initiate a comprehensive investigation into my previous cases.
- Take measures to protect me personally.
- Require the authorities to handle cases like mine professionally and appropriately.

I look forward to your feedback and am available for any questions you may have.

Sincerely,
Rustem Ismail
Berlin, July 30, 2025

A handwritten signature in blue ink, appearing to be 'Rustem Ismail', written diagonally across the page.